Dear CTC Customer,

As a CTC Dial-Up customer you have access to your email account from anywhere you can access the Internet. Just **go to the CTC website at www.ConnectCTC.com** and look for the **Customer Tools** section located at the lower right hand side of the home page.

Customer Tools

Online Payments (e-bill)
Check eMail
Check Dial-up Hours
Internet Speed Test
Google Search
Web Portal
Training
Phone Directory

This will bring you to your Web Mail login page.

Just enter you full email address (example: emailuser@brainerd.net), password then click enter. If you forgot your password, just give us a call and we can help.

Click on the Mailboxes link to go to your inbox.
From here you can respond to emails and create new emails.

Helpful Hint: If you get stuck waiting for a large email to download, just cancel the download. Then log into Web Mail per the instructions above to delete it. This way it won't tie up your phone line. While you're there you can send a friendly reminder to the person asking them to exclude you from sending large emails in the future.

We hope this information will be useful for you, if you have any questions please feel free to contact us at 800-753-9104 or www.ConnectCTC.com/CTC_support

Sincerely,
The CTC Internet Team

CTC™
consolidated telecommunications company
Connecting The Community.